



Hosting

Professional Results without an in-house Deployment

Whether you need to dramatically increase the knowledge and skill level of your employees, business partners, vendors or customers; or successfully bring your training business to the web, Corporate Learning Systems can help to unleash the power of the Internet with a cost-effective solution, capable of delivering a compelling and measurable bottom-line impact. For customers not wanting to deploy e-Learning internally our hosted services allows you to reduce the strain on internal resources and accelerate e-Learning delivery painlessly.

Our hosted service delivers the same full benefits of a complete IT infrastructure management without the overhead, associated costs and maintenance challenges. We remove the burden of day-to-day IT management by assuming total responsibility for the application, updates, and on-going maintenance and support.

- **Reduced Capital Expenditure** - our hosting service frees you from capital investments on hardware and software, upgrade and ongoing management costs. Enjoy state-of-the-art applications without the expense of extensive application development costs or whole-scale upgrades to hardware and networks. Escape costly hardware/software upgrade cycles and take total control over the cost of technology ownership.
- **Broader Reach** - Provide the benefits of e-learning to your entire organisation including branches, mobile workers, channel partners, suppliers and customers regardless of where they are located.
- **Reduced Timeframes** - Large and complex learning management system implementations can take months to complete. Organisations are finding that they cannot keep up with the fast pace of upgrading infrastructures or technology. Our hosted environment your organisation can simply "turn on" the environment with the features that you require and add to these over time when and if they are needed.
- **Reduced IT Support requirements** - Learning Management Systems can require specialist technical resources, which may be outside the scope of an organisation's existing technology team. Our technical and application expertise, provide you with the support requirements that you need 24 x7 x365.
- **Reduced Risk** - We monitor and maintain servers with redundant Internet connectivity, comprehensive backup, RAID fault protection and multiple levels of power backup. Our facilities



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offer a secure and controlled environment that is monitored 24 hours a day, seven days a week. Online backups are performed to a different location to ensure data security and the system is regularly monitored for unauthorised activity.

- **Simple Pricing Structures** - Some pricing plans can be complex and cumbersome to work with. At Corporate Learning Systems we have designed simple pricing structures so that you can maximise your expenditure. We can provide flat rate pricing or a more flexible on-demand model depending on your requirements,



Our solution allows you to concentrate on the business issues that are your core competencies while we deliver on ours. Corporate Learning Systems manages IBM Lotus' e-learning solutions for multiple clients with a team of dedicated and experienced professionals. In fact we host for IBM themselves for a range of projects designed to deliver learning solutions internally and externally to customers. The suite of hosted solutions provide your organisation with the ability to deliver a wide range of rich integrated learning experiences that are engaging, effective and available from anywhere in the world 24x7x365.

The environment is available for immediate use, providing you with a simpler model and time to market advantage. Requiring only a browser, geographically dispersed learners can learn from the same set of materials, or those that have been personalised to their cultural background, role or individual learning requirements. IBM Lotus e-learning solutions are based on open platforms that support AICC, SCORM and other industry standards. Uploading, constructing and delivering targeted learning a speedy and simple process and support is available to help you when you need it.



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IBM Learning Management System platform features

- The Learning Management System is based on IBM's Websphere technology, open, J2EE based architecture
- IBM's commitment to Standards allows the application to support SCORM, AICC, IMS and IEEE
- Offline Learning Client supports disconnected use for learners
- Management of learning offerings including:
 - Classroom
 - Online
 - Blended
 - Certificate
 - Curriculum
- Configurable User Interface
- Multi-Language support for organisations with a diverse learner population
- Easy to use Authoring Tool supports custom courseware development
- Standard reporting covering:
 - User Management
 - Learning Offerings
 - Resource Management
 - Enrolment
 - Learning Progress



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Our services at a glance

More than just servers - one of the most important elements that are integral to a hosting solution is the application tuning and administration. Some of the benefits of the Corporate Learning Systems hosted offering include:

- Application administration by IBM Lotus e-learning experts
- Innovative 24x7x365 management of the hosted applications
- Tuning and optimisation of the application to meet your needs
- Administration services to compliment or supplement your internal administrators requirements.
- Server environment scaled to perform housed in secure access environments
- Redundancy on all levels ensures systems availability, including redundant network links
- 24x7x365 system health and performance monitoring
- System connectivity checking from multiple national and international locations
- User trend analysis
- Multiple hardware load-balanced Web farms that provide reliability and scalability
- Intrusion Detection System, "hardened" servers
- Online Backup to separate location

Contact us if you would like to discuss your requirements further or to arrange a meeting and demonstration.

